Shipping, Guarantee, Returns and Privacy Policy for Centering on Children (ShoeboxTasks.com)

SHIPPING INFORMATION

USA Orders
Continental USA, excluding North Carolina 10% of the total order cost.
Within the state of North Carolina 8% of the total order cost.
Orders within the continental USA are shipped via UPS within 2-3 weeks.

International orders are handled individually according to regulations and rates at the time of shipment. Shipment outside the Continental USA is by US Postal Service.

OUR GUARANTEE & RETURN POLICY

We guarantee all of our merchandise. We take pride in the products we offer and in the service we provide. Your complete satisfaction is our top priority.

If you are dissatisfied with any of our products, we will exchange it, replace it, or credit your account within 30 days of purchase, less shipping costs (note exceptions below).

You may return unused items only in good, saleable condition for a full refund. After 30 days if the item is still unused and in 'like new' condition, we will issue a credit. If returned items are used or otherwise not in 'like new' condition, they will be sent back to you at a minimum cost.

Exceptions: Customized items, special orders, all books and media related products (CDs, videos, DVDs) and any items that have been used are non returnable.

When returning an item, please send to:
Attn: Returns
Centering on Children, Inc.
2004 Riverside Drive
Loft 2, Unit S
Asheville, NC 28804

Please include with your return:

1) Copy of Order Invoice or Packing Slip (included with your order or sent by mail)
2) Credit card information for proper credit
3) A detailed description of how you would like us to handle your return/exchange

All returned merchandise must be carefully packed and will be subject to charge if not in saleable condition.

You are responsible for return shipping charges unless otherwise arranged in advance with us. Original shipping charges are nonrefundable.

All international shipping charges are non-refundable.

SECURITY & PRIVACY

Protecting your security and privacy is a top goal of ours. The secure server utilizes advanced data encryption to protect your privacy. When you submit your order, your personal information is encrypted to help prevent others from intercepting this data.

We take great care in storing and using your personal information. WE NEVER RENT, SELL OR DISTRIBUTE YOUR CUSTOMER INFORMATION, including your email address, to anyone else. We may use your contact information to send you occasional email notices of new products and sales. We always provide an easy way to opt-out of future mailings.

Please see our detailed privacy policy, below. If you have any questions about this policy, please feel free to contact us by phone or email (contact information below).

AN IMPORTANT NOTE ON SAFETY

Our products are designed to be used with supervision. Please use good judgment and don't put yourself or others in positions where injury may result from misuse of the Tasks. We will not be held liable for injury caused by any item.
No statement herein is a medical opinion.

PRIVACY POLICY

Privacy Statement

We respect your privacy and will do everything we can to protect it. This is why we have taken the time to disclose our information collection practices and our privacy policy. Please take the time to review this document.

Collecting information provides specific benefits to our website visitors

We collect no personally identifying information from or about visitors that is not specifically and knowingly provided by those visitors.

We collect information for the following purpose(s) only:
- Completing or supporting an order
- Contacting you to promote our site or products

Collecting your information when you order allows us to process and mail your order to the address you provide. We will email you an order confirmation and a shipping confirmation.

We may also use your email address to send you an email announcement about items of interest, our current newsletter or new products. You may opt out of further mailings through an automatic unsubscribe option on every email.

Who has access to the information we collect?

Access to the information you provide us is available only to you and to Centering on Children, Inc. Our credit card processing company may also access your information to process a credit card purchase.

We do not make your information available to any third party to use in any other way. We will not rent or sell your personal information to anyone.

We allow you access to all of your collected information to review or change your information at any time.

If you believe that our website has collected incorrect information or if you would like to dispute any information or have your information removed altogether, please contact us.

Centering on Children, Inc.
2004 Riverside Drive
Loft 2, Unit S
Asheville, NC 28804